

Krishan Pahwa | Contact: +44 7883627354

Essex/Norfolk, UK.

Available for permanent, FTC, or contract roles

Email: krishanpahwa@hotmail.co.uk

LinkedIn: www.linkedin.com/in/krishanpahwa/

Personal Summary

Structured, commercially aware analytics professional with 7+ years' experience translating complex domain knowledge into scalable decision systems. Experienced in client-facing implementation, requirements discovery, and transforming ambiguous business problems into structured, production-ready solutions across healthcare and data-driven environments.

Comfortable operating between technical teams and senior stakeholders, building clarity where complexity exists. Seeking a client-facing AI delivery or decision intelligence role where I can combine systems thinking, stakeholder engagement, and structured modelling to deliver measurable business impact.

Core Skills

- Solution discovery & problem diagnosis
- Client onboarding & enablement
- Product configuration and requirement scoping
- Translating technical capability into business value
- Stakeholder alignment & objection handling
- Commercial storytelling with data
- Pre-sales support & technical credibility
- SQL, Python, Power BI. Excel

Experience

Implementation Consultant - Rosterlab (Healthcare Rostering AI Software)

October 2025 (Short Term Contract)

- Supported Onboarding and implementation for Rosterlab rostering software for healthcare services in New Zealand
- Worked cross functionally with customers to configure/deploy the software
- Quickly learnt how to configure the software and have it compile rosters that pass regulatory requirements
- Identified preference for more strategic customer facing solutions role

Senior Data Analyst - Holmusk (HealthTech / Predictive Analytics)

March 2022 – Sept 2025 (promoted to Senior in March 2024)

- Owned onboarding of NHS clients into a predictive analytics platform (MaST), working directly with frontline services, clinical leads, and internal product teams to ensure successful adoption.
- Acted as a technical translator between customers, engineers, and product - clarifying requirements, constraints, and trade-offs in high-stakes environments.
- Defined data transfer specifications and validation processes to ensure customer data was production-ready ahead of go-live.
- Produced algorithm performance and outcome reporting to support customer confidence, renewal conversations, and roadmap prioritisation.
- Resolved complex data quality and assurance issues across organisational boundaries, maintaining trust with external stakeholders.
- Delivered client-facing dashboards and insight packs on usage and outcomes, shaping engagement strategy and product direction.
- Fed real-world customer feedback into product discussions, influencing feature development and positioning.

Data Analyst - IWSR- Drinks Market Analysis

April 2021 – March 2022

- Supported global alcohol brands by transforming fragmented market data into decision-ready commercial insights.
- Built automated modelling and reporting workflows used in client-facing databases and presentations.
- Reconciled quantitative forecasts with qualitative market intelligence to ensure outputs aligned with how buyers made decisions.
- Enhanced reporting outputs post-release by integrating airport footfall datasets and market intelligence observations; adapted database schemas for greater granularity.
- Built strong working relationships with tech teams, distributors, and major clients (e.g. Diageo, Beam Suntory) to ensure accuracy and relevance of data

Procurement Systems Analyst - London Ambulance Service NHS Trust

February 2020 – April 2021

- Supported a procurement transformation programme by translating operational pain points into system requirements and measurable KPIs.
- Developed the infrastructure to collect and report on data for procurement contract compliance KPIs
- Led discovery of existing processes and stakeholder needs to inform specification of a new enterprise software solution.
- Delivered spend analysis, supplier insights, reporting solutions and benchmarking to support commercial negotiations and decision-making.
- Improved the data quality/assurance of spend data and cross referencing it with financial/accounting data
- Ad hoc reporting duties/investigations/board report compiling for senior staff

QI Reporting Analyst - Norfolk and Suffolk NHS Foundation Trust

March 2019 – September 2019 (contract)

- Reported directly to senior leadership to support a quality improvement programme.
- Managed a reporting cycle for quality-of-care improvement KPIs to meet regulatory requirements
- Produced executive-facing KPI reports and compliance submissions.
- Liaised with multiple departments to align improvement plans and reporting cycles.
- Extracted SQL warehouse data for reporting, auditing unused data sources/finding new useful data to report on
- Liaised with relevant departments to procure information about improvement plans

Information Analyst - Healthwatch Norfolk

September 2018 – March 2019

- Analysed NHS service feedback data, to produce public facing insight reports
- Communicated and presented findings and trends to local healthcare stakeholders/board members via intelligence reports, so they would be aware of local opinions of services
- Provided statistics to the communications department so they could publicly report on performance of local healthcare services
- Managed website content and supported technology procurement decisions.

Accounts/Finance Assistant Roles - Various Companies

June 2015 – September 2017

- Supported accounts payable/receivable, reconciliations, audits, and supplier relationships across large retail organisations.

Education

University of East Anglia (Computing Science MSc) 2017-2018

Databases, programming, data visualisation, data mining

Brunel University (Psychology BSc) 2012-2015

Strong foundation in behavioural insight, communication, and decision-making